

AWARDS & ACCREDITATION



2012 International Winner Responsible Travel – Best in a marine environment

Moonraker Dolphin Swim was so pleased to be awarded “Best in a marine Environment’ winners are announced at a prestigious ceremony hosted as part of World Responsible Tourism Day at the World Travel Market in London.

The Responsible Tourism Awards were founded in 2004 to celebrate and inspire change in the tourism industry. The Awards rest on a simple principle – that all types of tourism, from niche to mainstream, can and should be organised in a way that preserves, respects and benefits destinations and local people. We want to celebrate the shining stars of responsible tourism – the individuals, organisations and destinations working innovatively with local cultures, communities and biodiversity.



2012 Finalist – Australian Tourism Awards ‘Eco Tourism’

Moonraker was once again recognised as a finalist for the 28th Qantas Australian Tourism Awards held by the National Tourism Alliance (NTA) in Hobart on Friday 15 February 2013.



2012 Winner – Victorian Tourism Award ‘Eco Tourism’

Moonraker Dolphins Swims was pleased to win the RACV Victorian Tourism Award for best ‘Eco Tourism; business in Victoria for a second year in a row.



TripAdvisor – 2012 Winner – Certificate of Excellence

Moonraker Dolphin Swims was awarded a certificate of excellence in recognition of great customer service. Congratulations to all our amazing staff that are an inspiration to both our passengers and employers!



2011 Winner – Victorian Tourism Award ‘Eco Tourism’

Moonraker Dolphin Swims was very pleased to win the 2011 Qantas Australian Tourism Award for best Eco Tourism business in Australia. Presented in Cairns on March 2nd 2012. Company directors were “thrilled to receive such a prestigious national award and be recognised for the hard work and dedication our team put in to ensure our business and tours are as sustainable and as eco friendly as possible.”



Eco Certified Tourism – Green Travel Leader

In 2010 Moonraker Dolphin Swims was recognised by Ecotourism Australia as one of 66 Australian tourism operators as Green Travel Leaders as part of the Year of Responsible Ethical and Sustainable Tourism.

“These companies are trail blazers in responsible travel having being ECO certified for 10 years or more. Long before most people were thinking about green issues, these businesses saw the importance of the environment to tourism and wanted to ensure they behaved in a responsible ethical and sustainable way.”



Accredited Tourism Business

We are an Australian Accredited Tourism Business. This is recognition of our continual commitment to the highest standards of customer service, professionalism and safety. All of our tour vessels undergo rigorous maintenance and are all surveyed by Transport Safety Victoria. Our employees all hold qualifications above what is required for their position. In addition, regular staff training and performance monitoring is conducted to ensure the highest standards are maintained at all times.



Certified Eco Tourism

Moonraker Dolphin Swim is proud to have achieved Advanced Ecotourism Certification for all our operations and cruises – the highest eco certification attainable here in Australia. This Accreditation ensures our guests have the opportunity to learn about and appreciate the environment, as an operator this accreditation highlights our commitment to the ongoing conservation of our pristine environment and wildlife we encounter on a daily basis.



What is Eco Tourism?

Ecotourism Australia’s Eco Certification Program, describes Ecotourism as: “ Ecologically sustainable tourism with a primary focus of experiencing natural areas that fosters environmental and cultural understanding, appreciation and conservation.”